Rheem®

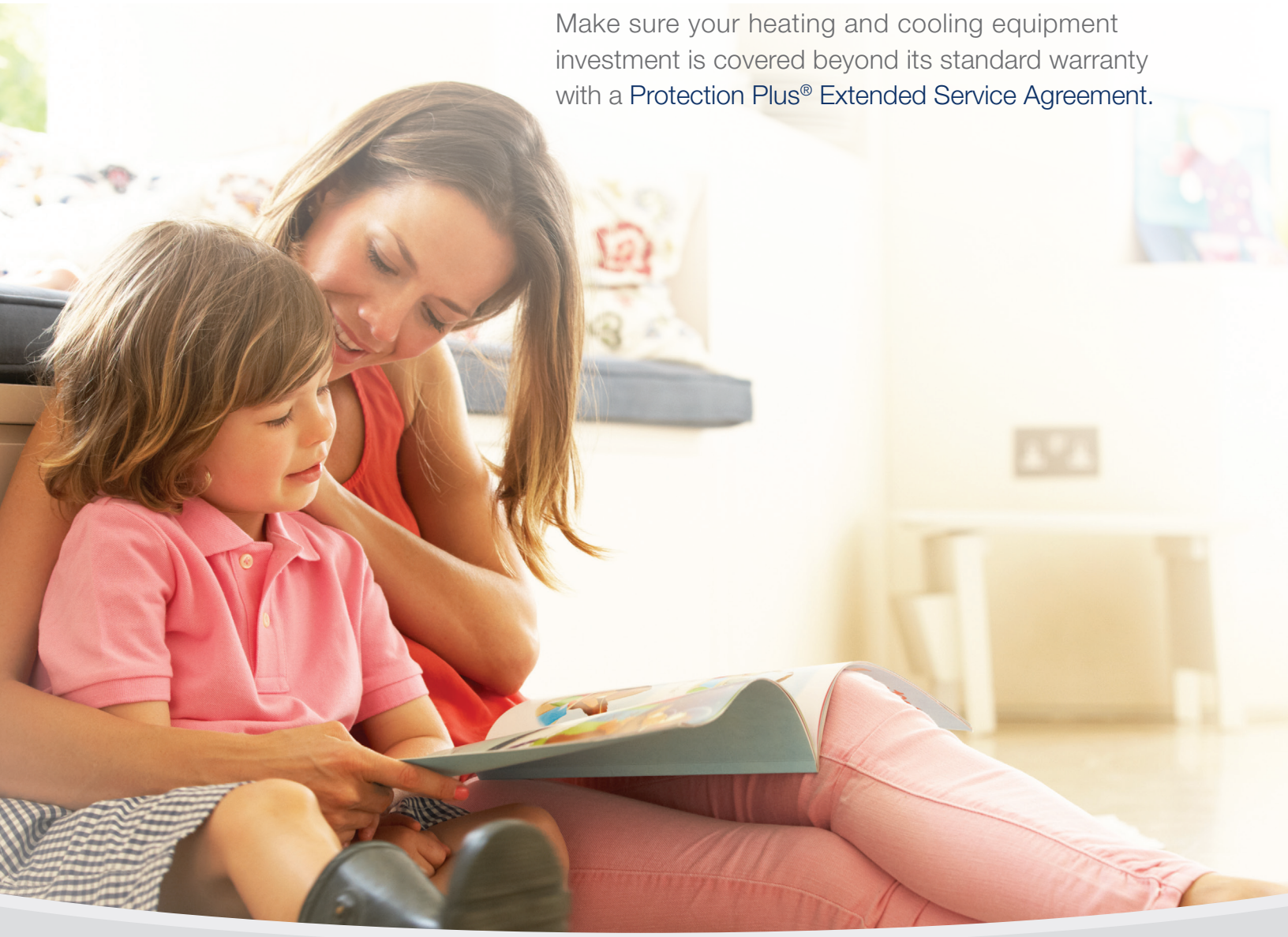
The new degree of comfort.®

PROTECTION PLUS®
EXTENDED SERVICE PLAN

WORRY-FREE

HOME COMF°RT

Make sure your heating and cooling equipment investment is covered beyond its standard warranty with a Protection Plus® Extended Service Agreement.



PROTECTION PLUS®

EXTENDED SERVICE PLAN



Protect Your Investment

We understand that purchasing heating and cooling equipment is an investment. With Rheem®, it's an investment you can expect to continually perform and deliver value for your family long-term. Like any home appliance, you want to know you are protected from unexpected costs after the standard warranty ends. This is where a **Protection Plus® Extended Service Agreement** fits in.

Peace-of-Mind

Sometimes life happens, and we are unprepared for expenses that arise. In purchasing a **Protection Plus Extended Service Agreement**, you'll find comfort in knowing you are covered if something happens to your heating and cooling system after the standard warranty period.



You Choose

Protection Plus offers a variety of flexible extended service agreement options that can be customized to fit your family's needs and budget. These packages differ by coverage type, coverage length and deductible amount.

- Coverage types: Labor Plus, Labor Only and Parts Only
- Coverage lengths: 2, 3, 5 or 10 years

Offerings may differ by contractor. Contact your local participating independent Rheem contractor to find the right combination of coverage for you and your family.

Protection Plus in Action

Parts & Labor Coverage
Covers mechanical and electrical failures

Budget Protection
No trip charges or service fees for covered repairs

Transferability
Should you sell your home, your agreement may be transferred to the new homeowner at no charge

One Call Convenience
Your unit repairs are taken care of with one call to your participating Rheem Protection Plus contractor

Answers to Commonly Asked Questions

Q. What is covered?

A. Depending on which coverage type is chosen, parts and/or labor will be covered for mechanical and electrical failures contained within the equipment, including the compressor and heat exchanger. Regular maintenance is recommended to maintain coverage.

Q. What is not covered?

A. Any repair due to damage of equipment; components of your HVAC system contained outside of the covered equipment; required maintenance; or any overtime charges for a covered mechanical repair. See Terms & Conditions for full details.

Q. Are there any coverage limits?

A. There is no limit to the number of claims you can submit; however, the limit of liability owed under the agreement would be the lesser of the current market value of the covered product or the installed cost.

Q. Can I transfer this agreement if I sell my home?

A. Yes, at no charge.

Q. Who is eligible to apply?

A. You are eligible to apply as long as you have purchased and had your HVAC equipment installed by a Rheem® Protection Plus® contractor within 60 months.

Q. When will I be covered?

A. If you purchased coverage within 12 months of installation, labor coverage will begin 31 days after installation or after the date of purchase, whichever date occurs last. If coverage was purchased after 12 months of age, there is a 90 day wait period, from the date of purchase, before coverage will take effect. Parts coverage begins the first day of the sixth year after the standard manufacturer's warranty ends.

Q. What if I'm not satisfied?

A. You may cancel this agreement for any reason during the first 30 days after it is issued to obtain a full refund of the purchase price. After the first 30 days you may cancel this agreement and receive a prorated refund based on the time remaining on your plan, less the value of any services or claims that have been provided or paid. An administration fee will also apply.

FIND
COMFORT
IN KNOWING
YOU'RE
COVERED
WITH RHEEM
PROTECTION PLUS

Why Rheem?

As the only brand bringing innovative air and water solutions to homes and businesses around the world, Rheem continues to deliver advanced comfort, savings and experiences to our customers—just as we've done for nearly 100 years.

To learn more about our products, including our line of Integrated Home Comfort Solutions, visit us at **Rheem.com**



PROTECTION PLUS®
EXTENDED SERVICE PLAN

Covered For Your Peace-of-Mind

Learn more and find your local participating Rheem® Protection Plus® contractor for pricing and details on how to sign up for years of worry-free home comfort at **Rheem.com/Find-a-Pro** or call **1.877.276.4294.**

Rheem Heating & Cooling

5600 Old Greenwood Rd
Fort Smith, AR 72908

In keeping with its policy of continuous progress & product improvement, Rheem reserves the right to make changes without notice.

Note: Limitations may apply. Subject to AIG's terms and conditions. Regular annual maintenance costs are not included.

Printed in the USA • 5/20 • QG • Form No. M11-1667 Rev. 4 • Consumer Brochure